

Mark **Wentowski**

Senior API Technical Writer

PROFILE

Solutions-focused, self-starter over 9 years of experience equipped to deliver high quality product collateral while embedded in high-energy, Agile teams. Consistently meets customer expectations through an innovative, modern approach to information development that discourages silos and promotes collaboration. Breadth of experience includes developing a wide variety technical documentation.

CONTACT

Email: Mark.wentowski@saashelp.net

LinkedIn: www.linkedin.com/in/markwentowski

Location: United States, Alabama

STRENGHTS

Patience in Problem Solving

Facility with Technology

Shows Ideas Graphically

Writes Clearly

EXPERIENCE

Technical Writer (Self Employed) / Jan 2023 - Present

I write and edit web-based, developer-to-developer documentation for web services, libraries and other software products.

Notable clients include:

- Document360– Knowledge Base Software: DEC 2022 - Present

API Documentation Specialist / Mar 2022 – Dec 2022

TechWritex . I was the founder of the Dutch business TechWritex (sole trader/consultant) which specializes in technical writing services, where I act as Lead Technical Writer. As a business, I work on projects for multiple tech companies at a time mostly on an independent basis.

Notable **Fintech** clients include:

- Summa – Investment Management: JUN 2022 - Present

SENIOR TECHNICAL WRITER / May 2015 – 01 Mar 2022

SITA . Was responsible for creating a wide variety of **web-based** documents, primarily for the company's Peripheral **IoT API** that allowed developers to build applications that used customers' mobile devices as data interfaces. Deliverables include **REST API reference** material, **API conceptual/process** information, and other developer documentation. My role included the following:

- Wrote deployment and configuration guidance for IT and DevOps engineers, user guidance for data scientists and data engineers, API and command references, tutorials, walkthroughs, sample apps, and best practices guides.

TECHNICAL WRITER / Mar 2012 – May 2015

Lockheed Martin . Technical Author in the C-130 Technical Publication Support Group responsible for writing a wide range of aircraft maintenance and flight manuals, providing support for the **content management system**, and **collaborating with QA** to ensure document quality of all materials prior to publication. My role included the following:

EDUCATION

Bachelor of Arts: Mass Communications / Apr 2005 - Apr 2009

Auburn University Montgomery - Program focused heavily on advanced expository writing and methods for critical analysis of complex subject matter.

SKILLS/TOOLS

- HTML/CSS/Markdown
- Javascript
- Unix, Git, cURL
- Static Sites (Jekyll)
- Postman/Swagger
- Visual Studio Code
- Azure Dev Ops

REFERENCES

Brian Dickey
Senior Instructional Designer
SITA
+1 (404) 431-1907
dickebk@gmail.com

Raymond Erwin
Lead Developer
Duke Energy
+1 (704) 962-4790
fiftiethfuture@protonmail.com

Mark Letailen
Technical Writer –
Stipo Systems
+1 (678) 713-8300
mletalien@comcast.net